



Professional
On-Site
Service
866.788.3249

NEW NORCOLD RECALL

Norcold Inc. has decided to recall certain 1200, 1201, 1210 and 1211 model gas/electric refrigerators with serial numbers from 315525 to 13088811, non consecutively.

The refrigerator's model and serial number are located inside the fresh food compartment. These refrigerators may have cooling units with a cooling unit serial number between 700000 to 13085759.

>> Even if your refrigerator was repaired as part of a previous recall, it is necessary to have it repaired again to minimize the risk of injury or death due to fire.

>> If you have one of these refrigerator models, use the following procedure:

1. Identify and write down the refrigerator **model number**. If it is a Norcold 1200, 1201, 1210 and 1211 model, [go to step 2](#)
2. Identify and write down the refrigerator **serial number**. If the serial number falls in the range of 315525 and 13088811, [go to step 3](#)
3. Identify and write down the **cooling unit serial number**. If the serial number falls in the range of 700000 and 13085759, [go to step 4](#)
4. [Call RVTECH immediately 1-866-788-3249 or email your info to \[rvtechservice@comcast.net\]\(mailto:rvtechservice@comcast.net\)](#)

The installation of the High Temperature Sensor will be at **no cost to you.**

Owners of recalled refrigerators should NOT operate their refrigerator until it can be professionally repaired by your dealer or a Norcold authorized service center.

Norcold, Inc. cannot accept responsibility if you do not immediately arrange to take your refrigerator into a Dealer/Service Center for repair. Moreover, you could be personally liable to third parties for property damage or bodily injuries resulting from your failure to have your refrigerator immediately repaired

Please reply to this e-mail with the following information and we will create a work order and complete the recall as soon as possible.

First and Last Name

Home Mailing Address

Phone Number

Norcold Model Number and Serial Number (found inside refrigerator where food goes)

Cooling Unit Serial Number (found in outside compartment on back of refrigerator)

Year, Make, and Model of your RV and the VIN Number

Location where recall will be performed RV Resort w\ site #, Storage facility, etc.)